‘Incident Commander Pro’ V7 - ‘SPOT Connect’ Beacon Tracking

EXAMPLE

Email Account Configuration
For emailing ‘SPOT Connect’ beacon tracking locations
To the ‘Incident Commander Pro V7’ Message Center

Gmail

Gmail / Email Setup - for Incident Commander Pro V7 - Message Center

Website:  https://mail.google.com/mail/
Gmail email address is:  myteammessages@gmail.com
Primary Username is:  myteammessages@gmail.com
Password:  myteampassword

Gmail Settings:
For Forwarding and POP/IMAP...
IMAP Access:  Enable IMAP

Tip:  Be sure to configure your Gmail or email account to NOT SPAM for both:
SPOT Tracking         noreply@findmespot.com    and
SAR Technology Tracking     sarbeacons@gmail.com

- or most of your SPOT/smart-Phone tracking emails may be diverted to your Gmail/email SPAM folder, instead of being sent to the ‘Incident Commander Pro’ Message Center.

If tracking messages are sent to the Gmail SPAM folder, select the messages and then click the Not Spam button to return the messages to the Gmail Inbox.

GIS - Beacon Setup:

‘SPOT Connect’ Beacon Name:   TEAM1    (with no spaces or special characters)
‘Receive-From’ Email Address:  noreply@findmespot.com

Incident Commander Pro - Message Center Setup:
Example Email Settings:
Incoming Mail Server:  imap.gmail.com  Port 993
Use SSL  IMAP option checked
Outgoing (SMTP) Server:  smtp.gmail.com  Port 587
Encryption:  TLS  Use authentication
SPOT Connect

SPOT Website Setup:
SPOT login website:  https://login.findmespot.com/spot-main-web/index.jsp

1. Select button: My SPOT Devices...  Add New SPOT Device… Enter Device Details to Activate:
   SPOT Connect ESN:  e.g.  0-2113378
   Auth:  e.g.  17275812

   After adding the new SPOT device…
   Select button: My SPOT Devices...  Your SPOT Devices... Edit Name:  TEAM1

2. Select button: My SPOT Devices... View/Edit Profile...
   Enter your SOS contact information for the device.

3. Select button: My SPOT Devices... View/Edit Contact Groups...
   Add New Contact  (1)
   Enter the First Name:  SAR
   Enter the Last Name:  Messages
   Enter email address:  myteammessages@gmail.com
   (Emails location messages directly to the same email address entered in Incident Commander Pro’s Message Center)
   Enter Phone Number:  (for sending text messages)
   Enter Wireless Carrier:  (e.g. Verizon)

   Add New Contact  (2)
   Enter the First Name:  SAR
   Enter the Last Name:  Beacons
   Enter email address:  sarbeacons@gmail.com
   (Emails location messages to the SAR Technology Tracking website, for saving/displaying online and forwarding to ‘Incident Commander Pro’s Message Center)
   Enter Phone Number:  (for sending text messages)
   Enter Wireless Carrier:  (e.g. Verizon)

   Select Create New Contact Group:  e.g.  SARMessagesTracking
   Select Add New Contact: SAR Messages and Add to Contact Group: SARMessagesTracking
   Select Add New Contact: SAR Beacons and Add to Contact Group: SARMessagesTracking
   (Check’ Include email address’ and ‘Use mobile phone number’ for each contact added to the group)
4. Select button: My SPOT Devices... **Predefined Messages**
   Select Add New Predefined Message
   *(maximum of 14 messages of up to 110 characters per message)*
   Enter the Message Text and then click Add Message e.g,
   
   TEAM1 at Drop-Off Location
   TEAM1 Continuing Assignment
   TEAM1 at Pick-Up Location
   TEAM1 Wants Pick-Up from Current Location
   TEAM1 Waiting at Current Location
   TEAM1 Returning to Base
   TEAM1 Has Lost Radio Comms but is OK
   TEAM1 **SOS** Send Urgent Assistance
   TEAM1 Has Found the Subject
   TEAM1 Subject Condition is OK
   TEAM1 Subject Condition is Poor
   TEAM1 Subject is Deceased
   TEAM1 Custom Message Max 41 characters
   TEAM1 **EMERGENCY** Send **HELP**

The SPOT Connect device is now configured on the SPOT Website

**Important Note:**
‘Incident Commander Pro’ can forward all messages or just those containing the keywords **SOS** or **HELP**

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**SPOT Connect App**

**Install SPOT Connect application**
1. Download and install ‘SPOT Connect’ for your the iPhone or Android smart-phone.
   *findmeSPOT.com/app provides links to the smartphone applications.*
2. Sign in to your activated SPOT account.
3. The application will display “Connecting to Device” while it searches and then downloads your information from the SPOT website into the SPOT Connect device.

Once the application is installed the SPOT Connect application icon will appear on the home screen.

**Bluetooth Pairing**
1. With an activate cellular or WI-FI connection turn on the smartphone’s Bluetooth.
2. Power-on the SPOT Connect device until the blue Bluetooth LED blinks, in pairing mode.
3. Scan for the Bluetooth device ‘SPOT Connect’ and pair with this device, which will then be listed as either ‘Paired but not connected’ or ‘Connected’.
4. Open the SPOT Connect application and, when prompted, enter your SPOT Connect username and password, created during device activation. The application will then synchronize with the SPOT Connect device, downloading the Predefined messages.

The SPOT Connect device and application are now paired and ready for testing.
Initial System Test
1. Place the SPOT Connect outside, with an unobstructed view of the sky, turn it on and then pair it to the smartphone.
2. Select Check-In/OK.
3. Select the (Send To) Contact Group e.g. SARMessagesTracking
4. Select a Predefined message (or create a custom Type & Send message, max 41 characters).
5. Select ‘Send Check-In/OK’ to send the message, e.g. In Help Mode
   The status bar turns yellow to indicate that active message transmission underway
6. Verify that the message was received by the email account e.g. myteamessages@gmail.com
   and the SMS text number entered during device activation.

   The SPOT Connect device and application are now ready for use.

SPOT Connect /Incident Commander Pro: Tracking Mode Operation

1. Turn on SPOT Connect.
2. Open the application on the smartphone, tab to Settings… Scroll down to Connect to Device and bluetooth-pair with the SPOT Connect device.
   The SPOT grey logo will turn yellow when paired.
3. Select Help (required for continuous Incident Commander Pro Tracking).
   The ‘Help’ screen will appear.
4. Confirm that the Send To is set to e.g.: SARMessagesTracking
5. Select Message (optional)… Add Message and browse down to a Predefined message to send e.g. ‘TEAM1 Starting Assignment’.
6. Select Send Help Message - to begin sending the auto-track location messages.

7. The title bar will display an amber ‘In Help Mode’ for the one-hour duration that Help (Incident Commander Pro Team-Tracking) messages are being transmitted (at five minute intervals).

   Note: After **one hour**, the Help (Incident Commander Pro Team-Tracking) function stops transmitting it’s message and location, and the ‘In Help Mode’ title loses it’s amber background.

8. To continue tracking select Send Help Message again - to begin sending new Help (Incident Commander Pro Team-Tracking) auto-track messages.

   Note: ‘Incident Commander Pro’ - GIS will make ten attempts to connect to the email server to retrieve the ‘SPOT Connect’ beacon emails.
   If it is still unsuccessful in retrieving the SPOT email it will display an error message indicating that it has failed to connect to the SPOT email server.