



Chrome Remote Desktop Setup - for 'Incident Commander Pro'

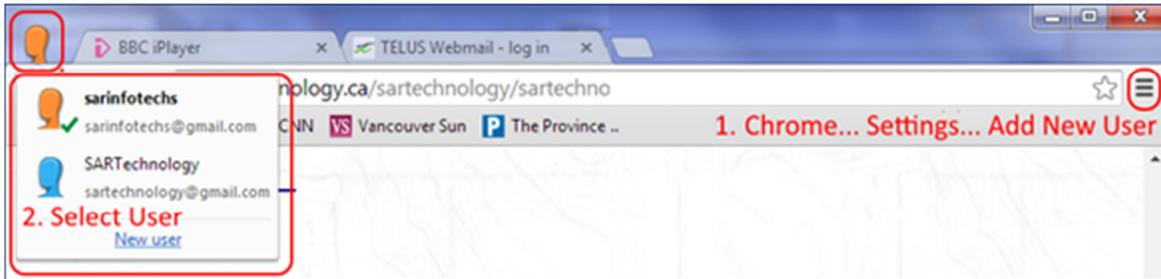


You may access a remote computer running 'Incident Commander Pro' if you have a Chrome Browser with Chrome's Remote Desktop installed and valid user account on both computers.

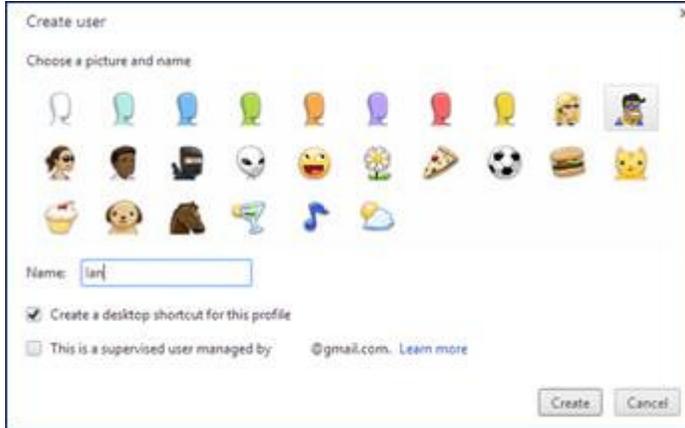


1. Local Computer - Create a Chrome User Account:

Open the Chrome Browser ... Settings (the three horizontal lines icon, in the upper right-hand corner). Scroll down to the 'Users' section.



Click the *Add New User...* button and a pop-up window will appear with user icons. Choose an icon and name for your User profile, then click 'Create'.



A new window will open with your new User profile.

Note: Only the first-created, (single) Chrome Remote Desktop user can connect to the remote computer.



(To change the name of the default user profile go back to the Chrome settings tab, highlight the default profile in the 'Users' section and click 'Edit...' to change).

2. Local Computer - Connect to the remote computer using Chrome Remote Desktop:

Setup: Click on the Chrome browser's Apps tab and download the Chrome Remote Desktop app.



<https://chrome.google.com/webstore/detail/chrome-remote-desktop/gbchcmhahfdphkhhkmpfmihenigimpp>

1. After installation open the app and authorize Remote Desktop's access to your local computer.
2. Two options are presented next; Remote Assistance and My Computers.
Select My Computers (access your own computer from anywhere).
3. Once the Chrome Remote Desktop app has been downloaded and installed choose a numeric PIN for this local computer. (When this computer is accessed remotely you will be asked for this computer's PIN).
4. Save these settings *(for future connections no username or password is required)*.

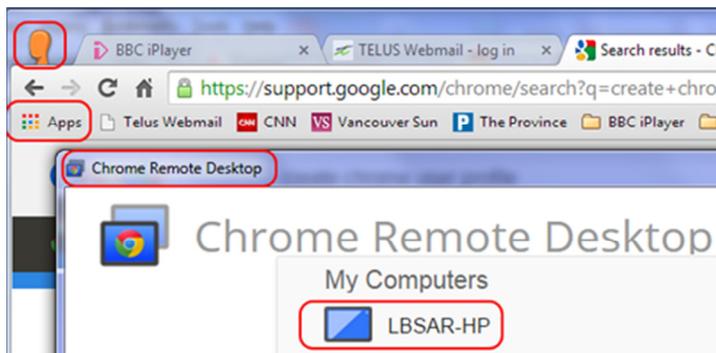
3. Remote Computer (running 'Incident Commander Pro')

Repeat setup steps 1. and 2. above on the remote computer running 'Incident Commander Pro'.

4. Connect to the remote computer from your local computer.

In the local Chrome browser, as the connected user, select the Apps tab... Chrome Remote Desktop.

Click on the remote computer name (e.g. LBSAR-HP) and, if prompted, enter the username and numeric PIN of the remote computer.



The remote computer running 'Incident Commander Pro' is then displayed, for use, on your local computer.



Notes - If the remote computer is off-line its symbol will appear greyed-out and will not connect until the computer is re-booted or turned on.



- Only the first-created, (single) Chrome Remote Desktop user can connect to the remote computer, other Chrome users will see the greyed-out Chrome Remote Desktop icon and will not be able to connect.

More detailed Chrome Remote Desktop installation instructions can be found at:

<https://support.google.com/chrome/answer/1649523?hl=en>