‘Incident Commander Pro’ V7 – Beacon Tracking and Messaging

EXAMPLE

Email Account Configuration for emailing beacon tracking and messages to the ‘Incident Commander Pro V7’ Message Center

Beacon Tracking/Messaging Devices:

DeLorme inReach SE  DeLorme inReach  GeoPro Nano  GeoPro Messenger

SPOT GEN3  SPOT Messenger  SPOT Connect

Gmail

Gmail / Email Setup - for Incident Commander Pro V7 - Message Center:

Website:  https://mail.google.com/mail/
Gmail email address is:  myteammessages@gmail.com

Primary Username is:  myteammessages@gmail.com
Password:  myteampassword

Gmail Settings:
Forwarding and POP/IMAP...
IMAP Access:  Enable IMAP

Tip:  Be sure to configure your Gmail or email account to NOT SPAM for:
inReach Tracking  noreply@geoprosolutions.com
GeoPro Tracking  noreply@geoprosolutions.com
SPOT Tracking  noreply@findmespot.com
SAR Technology Tracking  sarbeacons@gmail.com

- or most of your tracking/message emails may be diverted to your Gmail/email SPAM folder, instead of being sent to the ‘Incident Commander Pro’ Message Center.

If tracking messages are sent to the Gmail SPAM folder, select the messages and then click the Not Spam button to return the messages to the Gmail Inbox.
‘Incident Commander Pro V7’ - GIS - Beacon Setup:

DeLorme inReach SE  DeLorme inReach  GeoPro Nano  GeoPro Messenger

Beacon Name: **TEAM1** or **JOHN BROWN** (with no special characters)
'Receive-From' Email Address:  [noreply@geoprosolutions.com](mailto:noreply@geoprosolutions.com)

SPOT GEN3  ‘SPOT Messenger’  ‘SPOT Connect’

Beacon Name: **TEAM1** (with no special characters)
'Receive-From' Email Address:  [noreply@findmespot.com](mailto:noreply@findmespot.com)

**Host Computer Email Account Setup:**
Create the Message Center email account (e.g. myteammessages@gmail.com) on the host computer using an email program, such as Microsoft Outlook, or create the account directly through Control Panel... Mail... E-Mail Accounts.

Select Control Panel... Mail... E-Mail Accounts... New... then enter the details of the Message Center email account. Once the account details have been entered test the account using Test Account Settings, to confirm that the account can both receive and send emails.

**‘Incident Commander Pro’ Message Center Setup:**
Example Email Settings:
Incoming Mail Server:  imap.gmail.com  Port 993  Use SSL  IMAP option checked
Outgoing (SMTP) Server:  smtp.gmail.com  Port 587  Encryption: TLS  Use authentication

*Note: ‘Incident Commander Pro’ - GIS will make ten attempts to connect to the email sever to retrieve the beacon emails.*
*If it is still unsuccessful in retrieving the email it will display an error message indicating that it has failed to connect to the email server.*
**SPOT Devices**

**SPOT Website Setup:**
SPOT login website:  [https://login.findmespot.com/spot-main-web/index.jsp](https://login.findmespot.com/spot-main-web/index.jsp)

Tab: My SPOT Devices... Add New SPOT Device... Enter Device Details to Activate:
SPOT Messenger ESN: 0-8102941
Auth: 31773563

After adding the new SPOT device...
Tab: My SPOT Devices... Your SPOT Devices... Edit Name: TEAM1

Tab: My SPOT Devices... View/Edit Profile...
- **Check-In/OK:** Add an email address: myteamessages@gmail.com
- Message: Team1 Check-In/ We are OK

- **Help (ICPro AutoTrack):** Add an email address: myteamessages@gmail.com
- Message: Team1 Auto-Track location

- **Custom Message (ICPro Help):** Add an email address: myteamessages@gmail.com
- Message: Send HELP to Team1

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**Important Note:** ‘Incident Commander Pro’ – GIS can search beacon messages for the keywords HELP or SOS in the body of the message and selectively forward these to a list of email recipients.