



### **'Incident Commander Pro' V7 –** Beacon Tracking and Messages

## EXAMPLE

### Email Account Configuration for emailing beacon tracking and messages to the 'Incident Commander Pro V7' Message Center



# **Gmail** Gmail / Email Setup - for Incident Commander Pro V7 - Message Center:

Website: https://mail.google.com/mail/ Gmail email address is: myteammessages@gmail.com

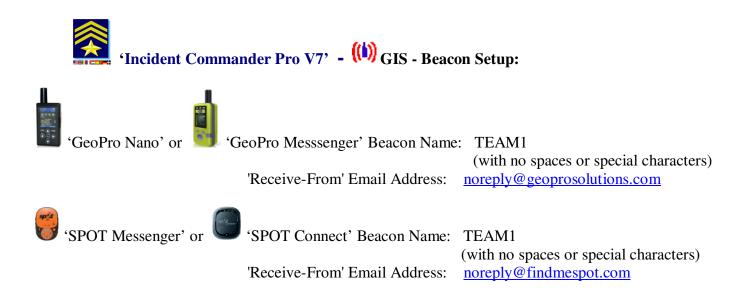
Primary Username is: myteammessages@gmail.com Password: myteampassword

Gmail Settings: Forwarding and POP/IMAP... IMAP Access: Enable IMAP

Tip: Be sure to configure your Gmail or email account to NOT SPAM for:GeoPro Trackingnoreply@geoprosolutions.comSPOT Trackingnoreply@findmespot.comSAR Technology Trackingsarbeacons@gmail.com

- or most of your tracking/message emails may be diverted to your Gmail/email SPAM folder, instead of being sent to the 'Incident Commander Pro' Message Center.

If tracking messages are sent to the Gmail SPAM folder, select the messages and then click the Not Spam button to return the messages to the Gmail Inbox.



### **Host Computer Email Account Setup:**

Create the Message Center email account (e.g. myteammessages@gmail.com) on the host computer using an email program, such as Microsoft Outlook, or create the account directly through Control Panel.. Mail... E-Mail Accounts.

Select Control Panel... Mail... E-Mail Accounts... New... then enter the details of the Message Center email account. Once the account details have been entered test the account using Test Account Settings, to confirm that the account can both receive and send emails.

#### 'Incident Commander Pro' Message Center Setup:

Example Email Settings:Incoming Mail Server:imap.gmail.comPort 993Use SSLIMAP option checkedOutgoing (SMTP) Server:smtp.gmail.comPort 587Encryption:TLSUse authentication

*Note:* 'Incident Commander Pro' - GIS will make ten attempts to connect to the email sever to retrieve the beacon emails.

If it is still unsuccessful in retrieving the email it will display an error message indicating that it has failed to connect to the email server.





**SPOT Website Setup:** SPOT login website: <u>https://login.findmespot.com/spot-main-web/index.jsp</u>

Tab: My SPOT Devices... Add New SPOT Device... Enter Device Details to Activate:SPOT Messenger ESN:0-8102941Auth:31773563

After adding the new SPOT device... Tab: My SPOT Devices... Your SPOT Devices... Edit Name: TEAM1

Tab: My SPOT Devices View/Edit Profile		
Check-In/OK:	Add an email address:	myteamessages@gmail.com
Check-In/OK	Message:	Team1 Check-In/ We are OK
	-	
Help (ICPro AutoTrack):	Add an email address:	myteammessages@gmail.com
Help (ICPro AutoTrack):	Message:	Team1 Auto-Track location
	-	
Custom Message (ICPro Help): Add an email address: myteammessages@gmail.com		
Custom Message (ICPro Help):	Message:	Send <b>HELP</b> to Team1

*Important Note:* 'Incident Commander Pro' – GIS can search beacon messages for the keywords *HELP* or SOS in the body of the message and selectively forward these to a list of email recipients.